

	What is it?	Who uses it?	How does it work?	What makes it unique?	What's in it for LDATs?
Facebook	World's largest social media network Users engage through status updates, photo, video, private messages, events and linked content. Engagement with posts is through comments, reactions and shares Brands and organisations can operate their own pages, attract fans through 'likes' and create private groups with shared interests	70% of Australians are active Facebook users Australians spend 12.5 hours on Facebook per week Most popular with the 18-29 age group	Users post content to their own profiles, friends profiles, pages they 'like' or groups they've joined User interactions are visible based on personal or group privacy settings, with posts on brand pages visible to the public Accessible on mobile, desktop and tablets	Regular updates in real-time Used predominantly on mobile Comprehensive advertising offering Detailed insights for brand and group pages	Access to a large and diverse audience Ability to target specific audiences through Facebook's advertising platform Mobile availability means there's an opportunity to communicate with audiences at a range of times
Instagram	World's largest photo sharing platform, owned by Facebook Users follow friends, celebrities, influencers companies or organisations Typically used as a public platform, but users can have private accounts	1 in 5 Australians use Instagram 58% of 18-29 year olds have an account	Users upload photos, video and real-time 'Instagram stories' with the option add captions, geographical tags and hashtags Other users then 'like' or comment on photos they've discovered either in their feed of accounts they follow or the explore page of the platform Content is aggregated via themed hashtags or geo-tags	Primarily a mobile platform; desktop browsing is enabled, however functionality is limited Geo-tagging allows users to discover accounts in locations of interest Public content is searchable via hashtags	Ability to post photos, video and Instagram stories of events and occasions in real-time Ability to connect with audiences in specific locations
YouTube	World's largest video sharing platform Channels can be created by individuals, celebrities, companies and organisations Users can subscribe to channels to be notified when new videos are uploaded Videos can be embedded or shared on other websites or social media platforms	Videos can be viewed without having an account or being logged in. In Australia there are 15 million viewers per month	Videos are uploaded with descriptions, and can be curated in to themed playlists Videos can then be 'liked', 'disliked', 'favourited', commented on, added to a playlist or shared	Videos can be uploaded and embedded on to webpages or other social media platforms, making the content easier to share	Access to a broad range of users with content that can be easily shared Access to content producers (or 'influencers') with established subscriber bases Access to established communities on the platform
Twitter	News and information shared in 140 characters or less Users follow friends, companies, organisations, publications and influential individuals with certain interests or areas of expertise Typically used as a public platform	3 million monthly active users in Australia More popular with a male audience, 18-29 year olds use Twitter the most, followed by 30-39 year olds	140 characters or less updates called 'Tweets' that can contain links, photos or video Tweets can be replied to, 'favourited' or 'retweeted' Conversations are formed around themes and events, typically aggregated by hashtags	Hashtags can be used to discover tweets around a particular theme Easy integration with other social platforms for cross-posting	Creation and management of themed conversations Access to a highly engaged community
LinkedIn	Networking platform, based on making professional connections Users can connect with colleagues, industry peers, and follow company and influencer updates	4 million monthly active users in Australia Most popular with a 40-49 age group	Users 'connect' with to build their business networks. Users can also post updates, publish blog posts, privately message other users and follow organisations that have brand pages	Typically used as a platform to connect and engage on a business to business level Job search functionality allows companies and organisations to recruit through the platform	Access to community stakeholders and avenues to explore partnership opportunities